

Agenda item:

[No.]

Overview and Scrutiny Committee April 29th 2009

| Report Title: Scrutiny Review of Day Centre Transport (Adult Social Care) Report authorised by: Clir Gideon Bull, Chair of the Overview and Scrutiny Committee | | | |
|--|--|--|---------------------|
| | | Contact Officer: Martin Bradford Scrutiny Research Officer: Martin.bradford@haringey.gov.uk 0208 489 6950 | |
| | | Wards(s) affected: ALL | Report for: Non Key |
| 1. Purpose of the report (That is, the decision required) | | | |
| 1.1 That the Overview and Scrutiny Committee note and approve the recommendations laid out in the attached report. | | | |
| 2. Introduction by Cabinet Member (if necessary) N/A | | | |
| 3. State link(s) with Council Plan Priorities and actions and /or other Strategies: 3.1 This review links to the following objectives within the Sustainable Community Strategy: Healthier people with a better quality of life. People at the heart of change | | | |
| 3.2 This review links to the following priorities in the Council Plan: Encouraging lifetime well-being, at home, work, play and learning Promoting independent living while supporting adults and children when needed Delivering excellent, customer focused, cost-effective services | | | |
| 3.3 This review links to the following Local Area Agreement Targets: NI125 - Achieving independence for older people through rehabilitation /intermediate care NI141 - Number of vulnerable people achieving independent living NI175 (Local) Access to services and facilities by public transport | | | |
| 4. Recommendations | | | |

4.1 4.1 Review recommendations are laid out in the attached report.

5. Reason for recommendation(s)

5.1 Reasons for the recommendations laid out in the main report are covered within the main body of the attached report.

6. Other options considered

6.1 N/A

7. Summary

7.1 An executive summary is contained in the attached report.

8. Chief Financial Officer Comments

- 8.1 This report contains 10 recommendations.
- 8.2 As the Service Finance Comments detail 9 of these recommendations, with the exception of recommendation 3, may have financial implications.
- 8.3 Upon completion of these recommendations further reports should be submitted for Cabinet to consider the outcomes from these recommendations prior to their implementation. These further reports will include a full assessment of the financial implications of the recommendations and options for funding as appropriate.

9. Head of Legal Services Comments

9.1 The Overview and Scrutiny Committee has conducted this review in accordance with its statutory functions. The report reviews and makes recommendations about community transport services in the area as well as local authority functions. The Overview and Scrutiny Committee is empowered to do this by section 21 of the Local Government Act 2000.

10. Head of Procurement Comments N/A

11. Equalities & Community Cohesion Comments

11.1 The review was assessed by the Research Governance Panel to ensure that all consultation processes adhered to equalities principles. The following was implemented within the review:

- Use of pictorial surveys to enable full participation from service users across day centres
- Interpreters made available at day centres should service users have needed them to participate in the consultation (complete the survey)
- A speech and language therapist was consulted to ensure that the format of the proposed consultation was appropriate and widely accessible
- Service users had staff assistance in helping them to complete consultation responses.

12. Consultation

- 12.1 In conducting this scrutiny review, three distinct consultations were undertaken with service users, carers and staff. The findings from these consultations are recorded within the attached report.
- 12.2 Consultation processes undertaken in this review were approved by the Research Governance Panel.

13. Service Financial Comments

- 13.1 The report contains 10 recommendations. With the exception of recommendation 3 there is a potential for financial implications for the remaining recommendations. Further work will be required to look at the details of specific financial implication of implementing any of these recommendations (i.e. such as specialist advice in recommendation 7 and training costs for recommendations 8 and 9).
- 13.2The report identifies the need for relevant and quality activity data to be collated and this will be key to assessing VFM considerations in relation to the effectiveness of the Service Based transport model.

14. Use of appendices /Tables and photographs

14.1 All included within attached report.

15. Local Government (Access to Information) Act 1985

15.1 All included within attached report.